

## Managed Quality Services

## Services Data Sheet

### Overview

Software Organizations and Organizations with Internal Software Development Departments have found that managing QA (Quality Assurance) is beset with many problems. They have come up with a solution that works for them.

Over the years, Organizations have identified that it is better for them to leverage and make optimum usage of their core strengths, which in case of Software Organizations is experience in Software Development, Software Maintenance, Software Testing,

Organizations face many problems managing their Quality Assurance function due to following reasons:

- Lack of adequate knowledge and experience on what it requires to bring about a drastic change in process orientation of the company.
- Lack of professional guidance on quality improvement initiatives and their implementation
- Therefore dependence on individuals involved in QA (Quality Assurance) function is high and hence the impact of risk of attrition becomes unacceptably high. In case of attrition it takes lot of time to rebuild that knowledge in organization.
- Managing the QA (Quality Assurance) Function

CyberQ manages the QA function of organization. CyberQ can take up part or whole responsibility of depending upon the needs of the organization.

It could be to manage the complete Quality Assurance function or part like Metrics Analysis, Project Management, Causal Analysis and Resolution and Six Sigma projects.

The advantages /benefits of CyberQ are as follows:

- Over the past many years, CyberQ has developed expertise in the field of Quality Process Improvement and is into this niche field.
- CyberQ has a strong project management mechanism ensuring that the critical information is captured and managed properly. There is minimal or no risk or impact of person leaving the organization and this circumvents the risk that the organization bears due to High Attrition rate in the Industry.
- We help the organization develop a mechanism by which the client can review the progress of Process Improvement over a period of time.
- It is not only the Project Manager but an entire set of team with lot of experience and expertise in the industry working with the Project Manager to execute the assignment and providing properly guidance and taking suitable approach for the benefits of the client.