



**ISO9001**

**Services Data Sheet**

**Overview**

ISO 9001 Quality management systems – Requirements is intended for use in any organization regardless of size, type or product (including service). It provides a number of requirements which an organization needs to fulfill to achieve customer satisfaction through consistent products and services which meet customer expectations. It includes a requirement for continual (i.e. planned) improvement of the Quality Management System.

**CyberQ Offerings**

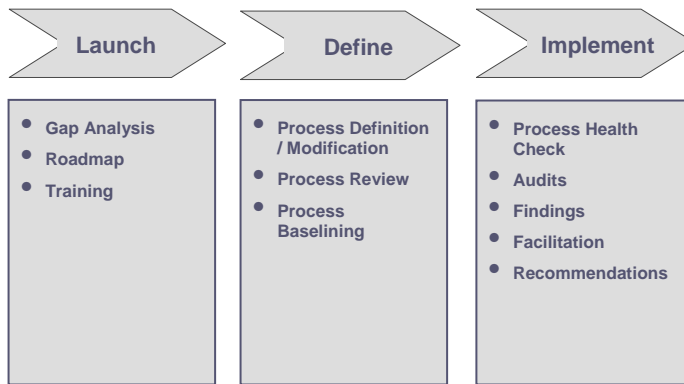
- ISO 9001 Consulting
- Trainings
- Process Definition
- Process Implementation

**ISO9001 Consulting, Training services**

CyberQ has a highly experienced team of Process Improvement Experts that provide consulting and training on ISO 9001 to organizations.

Consulting services include assessments, roadmap, trainings, process review, audits and facilitation services.

Typical CyberQ Methodology for ISO9001 consulting services



**ISO9001 related Trainings**

- ISO 9001 Overview Training
- ISO 9001 Implementers Training
- Internal Auditors Training on ISO 9001

**Process Definition Services**

CyberQ can define processes of entire QMS for client and provide training on defined processes to relevant client members. This includes defining processes, guidelines, checklists, forms etc.

**Process Implementation Services**

Apart from the Consulting Services, CyberQ can provide resource (full time / part time) during the assignment who will work with client team to implement processes, conduct reviews – audits, query solving sessions.